



TOYOTA

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December 6, 2022

ATTY. MELQUIADES MARCUS N. VALDEZ II
Director
Consumer Protection & Advocacy Bureau (CPAB)
Department of Trade and Industry

Move your world

J. Baltazar
12-19-22
2:28

Subject: Special Service Campaign Fuel Tank Vent Tube Assembly Replacement on Multiple Models

Dear Atty. Valdez,

In line with its corporate commitment to product safety and quality, Toyota has initiated a Special Service Campaign for the Fuel Tank Vent Tube Assembly Replacement on Multiple Models.

In Global Market, the production period of the affected vehicles is July 12, 2011 to August 31, 2018.

In Philippine market, the Special Service Campaign shall cover total of **808** officially sold vehicles:


Brand	Model	No. of Units	Production period
Lexus	GS F	4	November 4, 2015 to January 22, 2016
	GS350	48	January 24, 2012 to March 2, 2018
	GS450h	6	March 21, 2012 to June 6, 2017
	IS350	638	April 22, 2013 to August 1, 2018
	RC F	55	September 24, 2014 to October 5, 2016
	RC350	57	September 12, 2014 to June 20, 2018
Nothing Follows			

The subject vehicles are equipped with a fuel evaporative emission control unit (fuel tank vent tube assembly) that is attached to the fuel tank by a flange. The fuel tank vent tube assembly prevents the fuel vapor that is created in the fuel tank from being released directly into the atmosphere. Due to the design of the flange, there is a possibility that a stress related crack could develop on the exterior surface of the flange. The crack could expand over time and depending on the size of the crack, could eventually allow fuel to leak from the crack. Depending on the amount of fuel that escapes from the crack and if it is in the presence of an ignition source, this could increase the risk of a vehicle fire.

With this, we will replace the Fuel Tank Vent Tube Assembly. The remedy will be performed at **FREE OF CHARGE** to vehicle owners.

We look forward to your usual kind understanding and support.

Very truly yours,


MR. BERNARDINO C. AREVALO
First Vice President
Customer Service Operations
Marketing Division

Cc: **ATTY. RUTH B. CASTELO**
Undersecretary
Consumer Protection Group
Department of Trade and Industry

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